

# INFORMATION SECURITY MANAGEMENT SYSTEM



s e r v i c e s

## Security Policies

March 19, 2025

Version: 1.03



## TABLE OF CONTENTS

<b>1. APPROVAL AND ENTRY INTO FORCE .....</b>	<b>3</b>
<b>2. INTRODUCTION.....</b>	<b>4</b>
<b>3. SCOPE.....</b>	<b>5</b>
<b>4. INFORMATION SECURITY PRINCIPLES .....</b>	<b>6</b>
<b>5. REGULATORY FRAMEWORK .....</b>	<b>7</b>
<b>6. AVAILABILITY AND COMMUNICATION .....</b>	<b>8</b>
<b>7. RESPONSIBILITIES.....</b>	<b>9</b>
<b>8. THIRD-PARTY MANAGEMENT .....</b>	<b>10</b>
<b>9. REVIEW AND UPDATE.....</b>	<b>11</b>



## 1. Approval and Entry into Force

This Information Security Policy was approved on March 19, 2025 and is effective as of that date, until it is replaced by an updated version.

## 2. Introduction

EV Services relies on **Information and Communication Technology (ICT)** systems to achieve its goals. These systems must be managed diligently, implementing appropriate measures to protect them against accidental or deliberate damage that may affect the availability, integrity, or confidentiality of information.

The **goal** of information security is to ensure the quality and continuity of services, monitoring daily activity and reacting promptly to incidents. To this end, the security measures required by the ISO 27001 standard are applied, continuously monitoring vulnerabilities and ensuring operational continuity.

ICT systems must be **protected against** constantly evolving threats. A flexible strategy is required to ensure safety throughout the system lifecycle, from design to decommissioning. Departments should include security requirements in ICT procurement and project planning.

### 3. Scope

EV Services' Information Security Management System (ISMS) covers **all business processes** associated with the appraisal and valuation services of movable and immovable property, ensuring the application of the security principles and controls established by ISO 27001.

## 4. Information Security Principles

EV Services' senior management is committed to information security through the following principles:

**a) Adequacy to the Purpose of the Organization:**

The information security policy is aligned with EV Services' strategic objectives, ensuring a secure approach to service delivery.

**b) Information Security Objectives:**

Clear objectives are established for the protection of information, in accordance with the ISO 27001 standard, ensuring the correct management of the associated risks.

**c) Compliance with Applicable Requirements:**

EV Services is committed to complying with all regulations, legislations, and contractual requirements related to information security.

**d) Continuous Improvement:**

The continuous improvement of the ISMS is promoted, through periodic audits, risk reviews and updating of controls.

## 5. Regulatory Framework

EV Services is governed, among others, by the following **sets of regulations of general application**:

- [Protection of personal data](#)
- [Intellectual Property Code](#)
- [Industrial property](#)
- [Cybersecurity Law Code](#)
- [Criminal Code and complementary legislation](#)

In addition, EV Services **voluntarily submits** to:

- International standards on valuation.
- Regulations on the operation of appraisal companies.

## 6. Availability and Communication

The information security policy should:

- a) Be **available** as documented information, ensuring its accessibility for effective application.
- b) Be **communicated** within the organization, ensuring that all staff and relevant third parties are aware of their responsibilities.
- c) Be available to **interested parties**, as appropriate and in compliance with applicable best practices and regulations.





## 7. Responsibilities

All members of EV Services are **required to know and comply with** this Information Security Policy.

The **Security Committee** will be responsible for ensuring its implementation, organizing regular awareness sessions and establishing procedures for incident management.



## 8. Third-Party Management

When EV Services provides services to third parties or subcontracts services that involve access to confidential information, they will be **made aware** of this policy and the applicable security regulations. Procedures will be established for the notification and resolution of incidents, ensuring that third-party personnel comply with adequate levels of awareness in information security.



## 9. Review and Update

This policy will be reviewed periodically to ensure that it **is appropriate to changes** in the information security environment and organizational needs.